Technology Requirements

Eckerd Connects | Academy provides a hybrid online learning program that requires students to have access to appropriate technology to engage effectively with the coursework. The following are the technology requirements for students:

Hardware Requirements

Computer Specifications

- A PC that is five years old or newer
- At least 1 GB of RAM
- A screen size of at least 7 inches
- Webcam
- Acrobat Reader (version 2020 or higher)

Operating System

The computer's operating system should be kept up to date with the latest security updates and upgrades (i.e., Windows 10 or higher or MAC OS 11 or higher).

Internet Connection

A reliable internet connection is essential for accessing coursework and participating in online activities (1Mbps required, 25 Mbps or faster preferred).

Software Requirements

Browser

The most recent stable version of a recommended web browser (e.g., Chrome, Mozilla Firefox, Apple Safari, Microsoft Edge) to ensure compatibility with the Edgenuity Learning Management System (LMS).

Additional Tools

Edgenuity Platform

ECA uses Edgenuity, an intuitive LMS that supports various devices including laptops, tablets, and smartphones. The platform includes detailed tutorials, troubleshooting guides, and live technical support to assist students.

User Support

Students have access to the Edgenuity Courseware Navigation Guide to Technology Use, available on the ECA website. This guide includes videos and tutorials covering different aspects of the platform.

Security

ECA ensures that all student workstations are secure and that the LMS is accessed using unique student numbers and passwords provided upon enrollment.
Access and Usage

Onsite Access
Students within the Eckerd Connects System of Care have access to computers provided onsite. ECA staff reviews technology requirements at the time of enrollment and determines if students need additional support to access the LMS from another location.

Initial Orientation
Upon enrollment, students must watch an Orientation Video that introduces them to the platform's features and functionalities.

Ongoing Support
Staff assist students with any questions regarding the use of technology and accessing course materials. This support ensures they can effectively utilize the online resources provided.